



No matter what's going on in your life, GuidanceResources® is here to help.

Personal problems, planning for life events or simply managing daily life can affect your work, health and family. The feeling "I can handle it myself" can be adding to the pressures you may feel at work and at home.

ComPsych[®], The GuidanceResources Company[®], has been contracted by your organization to provide support, resources and information to you and your family on a confidential basis, at no charge to you, as a company-sponsored benefit. This brochure explains how your program can help you and your dependents get the support you need, when you need it.

Call: **800.297.4158** TDD: 800.697.0353 Online: **guidanceresources.com** Your company Web ID: **ARCHBALT**



ABOUT COMPSYCH® The GuidanceResources Company®

Founded in 1984, ComPsych® is the world's largest provider of employee assistance programs and is the leading provider of fully integrated EAP, behavioral health, wellness, work-life, crisis intervention services and outsourced HR solutions under the GuidanceResources® brand. ComPsych provides services to more than 27 million individuals and 8,500 organizations throughout the U.S. and 92 countries.



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An Overview of Your ComPsych® GuidanceResources® Program





Confidential Counseling on Personal Issues

Your Employee Assistance Program (EAP) is a confidential counseling service to help address the personal issues you are facing. This service, staffed by experienced clinicians, is available by calling a toll-free phone line 24 hours a day, seven days a week. A Guidance Consultant will refer you to a local counselor or to resources in your community. Call any time with personal concerns, including:

- > Relationships
- > Job pressures > Problems with your children >> Marital conflicts
- Substance abuse
 - > Grief and loss
- > Stress, anxiety or depression > Empty-nesting

Legal Information, Resources and Consultation

When a legal issue arises, our attorneys are available to provide confidential support with practical, understandable information and assistance. If you require representation, you can also be referred to a qualified attorney in your area for a free 30-minute consultation with a 25% reduction in customary legal fees thereafter. Call any time with legal issues including:

- > Divorce and family law
- > Debt obligations > Landlord and tenant issues
- Bankruptcy
- Criminal actions > Civil lawsuits
- > Contracts
- Real estate transactions

Financial Information, Resources and Tools

Financial issues can arise at any time, from dealing with debt to saving for college. Our financial professionals are here to discuss your concerns and provide you with the tools and information you need to address your finances, including:

- Getting out of debt
- > Saving for college Tax guestions
- > Retirement planning > Credit card or loan problems > Estate planning

Information, Referrals and Resources for Work-Life Needs

Whether you are a new parent, a caregiver for an elder, sending a child off to college, buying a car or doing home repairs, you're bound to have questions or need resource referrals. Our work-life specialists will help you sort out the issues and provide you with information based on your specific criteria. You'll receive a personalized reference package containing helpful resources and literature, covering areas such as:

- > Finding child or elder care
- > Planning for college
- > Finding pet care > Purchasing a car > Home repair
- > Relocating to a new city
- > Entertaining family and friends



Online Information, Tools and Services

GuidanceResources[®] Online is your one stop for expert information to assist you with the issues that matter to you, from personal or family concerns to legal and financial concerns. Each time you return, you will receive personalized, relevant information based on your individual life needs. You can: > Review in-depth HelpSheets[™] on your topics

- > Get answers to specific questions
- > Search for services and referrals
- > Use helpful planning tools
- Order pre-screened reference books





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